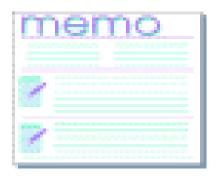
Program Forms







PHOENIX FIRE DEPARTMENT YOUTH FIRESETTER INTAKE

Parent / Guardian Interview: Intake Officer		Date:	Time:
Referring person / agency:			
Child's Name:	DOB:	Age:	Sex:
(Last, First) School School Dis	strict		_ Grade
Who lives in home/siblings names and ages?			
Parent / Guardian		Relation	ship
Address	City		_ Zip
Phone (H) (W)	Message	/Cellular	
Has there been a recent stressful event in the fa	amily?	Yes	No
If so, what?			
Is child ADD / ADHD / other diagnosis? Ye	es No Is chi	ld in counseling	j? Yes No
How did you hear about the YFS Program?			
Incident	Information		
Did the fire department respond? Yes _	No Incider	nt#:	
Date Fire	Co / Inv		
Ignition source Location o	f incident		
Was child alone or with others in the fire inciden	t?	Alone	Others
Does Child have a history of playing with match	es or lighters?	Yes No (Ye	s) How long?
Has child set previous fires? Yes	_ No (If Yes) How	many?	_ When?
Has child attended a previous YFS class? \	es No (If ye	s) When	Where
Does residence have a working smoke alarm?		Yes N	lo Unknown
Is there a smoker in the residence?		Yes N	No Unknown
Synopsis of incident:			

Date	Time	
Incident No		



City of Phoenix

FIRE DEPARTMENT

Juvenile Assistance - Referral

Child's Name			e Se:	x
Last	First	MI		
Parent/Guardian				
Address		Zip Co	ode	
Di II		14 /		
Phone - Home		VVOrK		
School Name			G	rade
Family's Temporary Address		Messa	age Phone	
Reporting Officer		Statio	on No	Shift
Describe Incident and Child's Involv	/ement			
their family is availat	ole through the Pho	behavior, under the a penix Fire Urban Serv nnel are waiting to ass	ices Division	
Disposition: (For Office Use Only) _				
Distribution:				
Parent Copy - Canary F.P. / Investigations - White			91	- 57D Rev 2/98

Youth Firesetter Electronic Referral Form

Please enter the following information and click on send to submit your refe If you have any questions call 262-7757.

Time:

)	*	
Э	rral.	
	Incident Number:	
	Date of Birth:	
	Zip Code:	
	Work Phone:	

Child's Last Name:	Child's First Name:	Date of Birth:
Sex:	Parent/Guardian Name:	
Address:		
City:	State:	Zip Code:
Home Phone:	Message Phone:	Work Phone:
School Name:		
School District:		
Family Temporary Address:		
Reporting Officer:		
		01:11
Company:		Shift:
Describe Incident and Child's Inve		
Describe Incident and Child's Inve	oivement.	
Send Reset		
Send Reset		

Date:

^{*} Form available on Intranet at all fire stations

PHOENIX FIRE DEPARTMENT

YOUTH FIRESETTER INTERVENTION PROGRAM

TO:	Station
FROM: Caseworker	
(Message sent via e-mail)	
Your referral has been received and the family They will be invited to attend our Youth Fire Sa will be sent to you if the family decides to partic	fety Class and/or counseling. An update
Thank you for helping these families become "F 602-262-7757 for further information.	FIRE SAFE". Please call me at
Name	Incident #

PHOENIX FIRE DEPARTMENT

YOUTH FIRESETTER INTERVENTION PROGRAM

TO:	Station
FROM: Caseworker	
(Message sent via e-mail)	
The following child(ren) participated in our You Thank you for making the referral. If you need questions please call me at 602-262-7757.	
Name	Incident #



January 1, 2003

Dear (School Administrator)

This letter is to inform you that (student's name) attended the (date) Youth Firesetter Intervention Class taught by Firefighter/Captain (name). Thank you for the referral.

If you should have any other questions or concerns, please be sure to contact me at 602-262-7757. If I can be of any other assistance, do not hesitate to contact me.

Sincerely,

Janet A. Boberg, M.Ed., CAC, NCC Caseworker Youth Firesetter Intervention Program



January 16, 2003

Dear Parent/Guardian:

If you suspect that your child has experimented with fire it is crucial that you attend this informative and interesting class concerning fire safety. According to the U.S. Department of Justice, 46% of arson arrests involved juveniles. This class could save your child's life and prevent loss of property. During the class, parents discuss parenting styles and techniques while the children are taught fire safety behaviors. Attend this **free** class and learn what can be done to prevent this tragedy from happening to you.

A Firefighter or fire captain teaches this class monthly. He/she uses their fire-related experiences to bring these issues to life. Please don't miss this opportunity to attend on:

1. Saturday February 1st, 2003 from 9:00AM until 12:00 noon at the Phoenix Fire Department Administration Building located at 150 S. 12th Street Phoenix, AZ, about 3 blocks east of Bank One Ballpark just south of Jefferson St. (see attached map)

01

2. Saturday March 1st, 2003 from 9:00AM until 12:00 noon at the Phoenix Fire Department Administration Building located at 150 S. 12th Street Phoenix, AZ, about 3 blocks east of Bank One Ballpark just south of Jefferson St.

One parent/guardian must attend the class with their child/children. Other family members are also invited to attend free of charge.

Please call me at 602-262-7757 and leave a message if you and your child will be attending. We look forward to seeing you.

Sincerely,

Janet Boberg, M.Ed., CAC, NCC Caseworker Youth Firesetter Intervention Program



January 16, 2003

Dear Parent/Guardian,

You and your child(ren) are registered to attend the Phoenix Fire Department's Youth Firesetter Intervention Program on:

- □ When: Saturday February 1st, 2003 from 1:00PM-4:00PM
- Where: Phoenix Fire Administration Building
 150 S. 12th Street Phoenix, Arizona (see attached map)

One parent/guardian must attend the class with their child/children. Other family members are invited to attend. This class is offered free of charge.

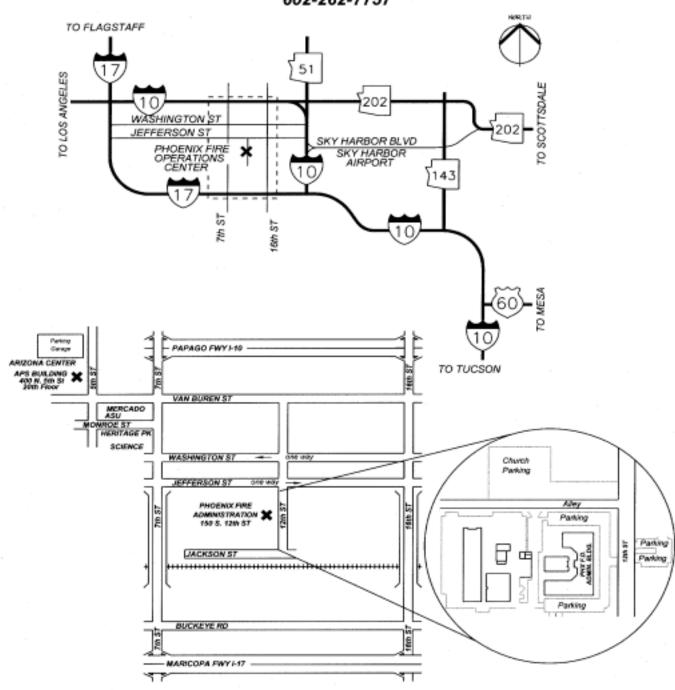
Please call me at 602-262-7757 to confirm your attendance. We look forward to seeing you.

Sincerely,

Janet Boberg, M.Ed., CAC, NCC Caseworker Youth Firesetter Intervention Program

It's a fact, that without help youth firesetting just doesn't go away!

DIRECTIONS TO PHOENIX FIRE DEPARTMENT ADMINISTRATION BUILDING 150 S. 12th ST 602-262-7757







City of Phoenix

FIRE DEPARTMENT
FIRE / ARSON INVESTIGATIONS

YOUTH FIRESETTER RELEASE FORM

Child(ren) Name(s):		
		AGE
Parent / Guardian:		
Address:		
City:	State:	Zip Code:
Home Phone:	Work Ph	none:
Safety Class. I recognize	e that risks are associated Phoenix. I certify that the	e to participate in the Youth Fire with his/her behavior and agree to City of Phoenix is not responsible
	legal custodian of the abo to all terms as stated above	ve child, do hereby consent to the
	Parent or 0	Guardian
	Witness	
	 Date	

Class Evaluation



Overall Presen	tation: (circle	one) Class D	Date:	Instructor:	
		335		3 }	
Great	Good	OK	Fair	Poor	
What was most	helpful for you	ı?			
What was most	helpful for you	ur child(ren)?			
Comments:					

PFD/11-00

Individual and Family Counseling

CONSENT FOR RELEASE OF INFORMATION

Phoenix Fire Department Youth Firesetter Intervention Program

Name of Child(ren):	
	Date of Birth:
	Date of Birth:
	Date of Birth:
Parent/Guardian:	
Name:	
Address:	
City:	State: Zip Code:
Home Phone:	Work Phone:
mental health provider for the pu	ire Department to release information to the contracted rpose of individual/family counseling and for the r to release information to the Phoenix Fire Departmer ly counseling services provided.
Parent/Guardian Signature	 Date

Phoenix Fire Department Fire Safety Program Certificate of attendance Presented to

For attending the Fire Safety Program on _____ and learning about Fire Safety.





Fire Safety Instructor



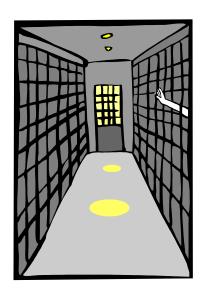
Phoenix Fire Department Youth Firesetter Intervention Program

Youth Firesetter Contract

I,	, acknowledge that I have completed the Youth Firesetter
Intervention Program with the Pho	enix Fire Department. Through this program I have learned the
dangers of firesetting I now realize	that firesetting is a crime. I promise never to set another fire.
Due to my age and maturity, I unde	rstand that should I break my promise and set another fire, I
may be sent through the State of A	izona Juvenile Court System.
	/
	Date
Youth Signature	Parent Signature
Youth Firesetter Caseworker (602) 262-7757	Instructor Phoenix Fire Department

Diversion Component









DIVERSION COMPONENT

A Juvenile Firesetter Diversion Program is available in cooperation with the Maricopa County Juvenile Court Center (MCJCC). Children ages 8 through 17 are referred to the court (arrested) by a Fire Investigator for setting a willful and/or malicious fire knowingly or with intent. This is determined by the questions asked on the Investigator decision tree shown on the next page. The Community Services Diversion Program of the Juvenile Court often refers misdemeanor first offenses to the Diversion Program. A County Attorney must review more serious offenses, which are usually not eligible for a diversion program. The Juvenile Firesetter Diversion Program is offered only at the Phoenix Fire Department location and consists of a three-hour class. The contents of the three hour class includes:

- Fire Safety Issues
- Consequences of Firesetting
- Decision Making

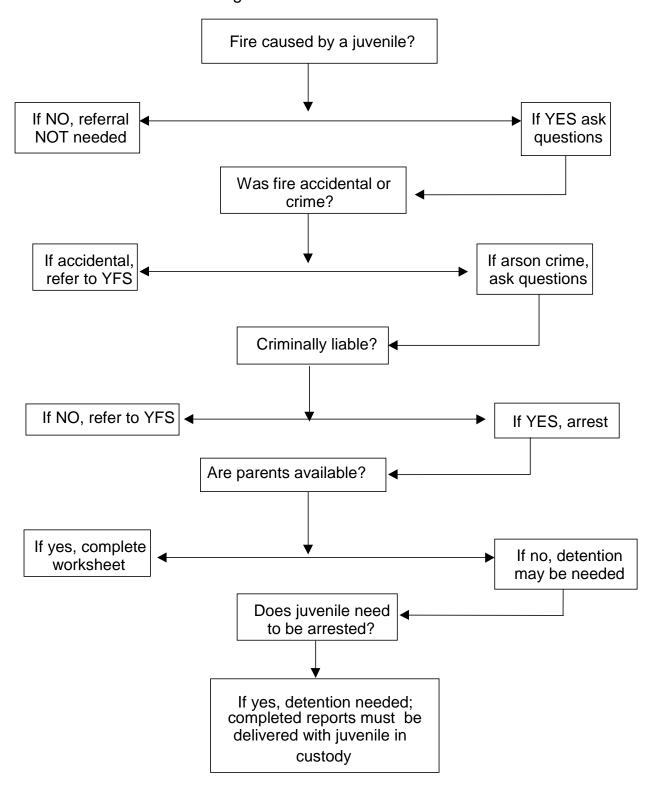
- AZ Arson & Fireworks Laws
- How the community is affected
- Responsibility

Counseling is paid for by the Juvenile Court Center and is mandatory to complete the program.

Representatives of MCJCC are active members of our Community Advisory Panel. Close cooperation between judges, the county attorney, probation officers, and our fire investigators have made this portion of our Youth Firesetter Intervention Program (YFS) very effective.

In-service training is provided to MCJCC Probation Officers and Judges annually.

Phoenix Fire Department Youth Firesetter Intervention Program Investigator Decision Tree Overview



Developed by
Fire Captain/Investigator Ray Wilson
Phoenix Fire Department

Jan. 2000

- 52 -

PHOENIX FIRE DEPARTMENT

FIRESETTERS EDUCATION PROGRAM REFERRAL*

Juvenile Probation Department Diversion Program

DATE:			F#	
CHILD'S NAME:			DOB:	
HOME ADDRESS:				
HOME PHONE:				
PARENT(S) NAME:				
FIRE-RELATED OFFE				
DATE OF ASSIGNED	CLASS (OFFE	RED THE THIRD TI	HURSDAY OF E	ACH MONTH)
LOCATION: Phoenix ADDRESS: 150 Sout TIME: 6:00 p.m	th 12 th Street	ent Administrative l	Building	
ASSIGNED COUNSEL	ING AGENCY:			
REFERRAL BY:		PHONE:	FA	λX:
PLEASE FAX TO:	YOUTH FI	RESETTER INTER\	/ENTION PROGE	RAM
	PHOENIX	FIRE DEPARTMEN	Т	
	FAX (602)	495-5515		
	TELEPHO	NE (602) 256-4349	or 262-7757	
INFORMATION COMP	LETED BY PH	OENIX FIRE DEPAI	RTMENT	
EDUCATION CLASS A	ATTENDED	YES	NO	
DATE ATTENDED:				
PARENTS ATTENDED)	YES	NO	
COMMENTS:				
SIGNATURE				

*Referral processed by Maricopa County Probation Department for Diversion Program



January 1, 2003

Dear Parent/Guardian:

This is a reminder of the **mandated Juvenile Court Center Diversion Class** that you and (child's name) are scheduled to attend:

- □ When: Thursday January 16th, 2003 from 6:00PM to 9:00PM
- Where: Phoenix Fire Department Administration Building 150 S. 12th Street Phoenix, Arizona (map attached).

Juvenile Probation Officer _____ submitted the referral for your child to attend The Youth Firesetter Intervention Program Diversion Class.

Please call me at 602-262-7757 and leave a message if you will be attending on January 16^{th} , 2003. We look forward to seeing you.

Sincerely,

Janet Boberg, M.Ed., CAC, NCC Caseworker Youth Firesetter Intervention Program

Community Component





The Youth Firesetter Intervention team conducts training sessions for other agencies in order to raise the communities' awareness of the firesetting issues.

- Phoenix Area Schools
 - District Administrators
 - Principals and Assistant Principals
 - School Counselors and Social Workers
- Phoenix Police Department
 - New Police Officers
 - D.A.R.E. and G.R.E.A.T. Officers
 - School Resource Officers (SRO's)
- Phoenix Fire Department
 - Fire Captain's and Fire Companies
 - Fire Recruits
 - Fire Investigators
 - Dispatchers
 - District Secretaries
- Maricopa County Juvenile Court
 - Judges
 - Prosecutors and Defense Attorneys
 - Probation Officers
 - Adult Probation Officers
- Mental Health Professionals
 - Arizona School Counselors' Association Conference
 - Arizona Employees Assistance Program
 - Psychologists, Counselors and Social Workers
 - Gila River Native American Reservation Mental Health Providers
 - Jewish Family and Children's Service Mental Health Providers
- Other Groups
 - Maricopa County Attorney's Office Criminal Investigations Seminar
 - Insurance Claim Representatives





COMMUNITY ADVISORY PANEL

Realizing that youth firesetting is a major community issue, the Phoenix Fire Department formed a panel of community leaders. These professionals help determine which actions should be taken to respond to the needs of the youth firesetter and their families. The goals of the Phoenix Fire Department's Community Advisory Panel (CAP) are as follows:

- ◆ To utilize the members' collective resources and expertise to reduce youth firesetting in Phoenix
- To identify potential funding sources
- ◆ To increase the awareness of the program to the CAP members' agencies
- Collaboration with the community

The CAP meets quarterly and consists of members from:

All State Insurance Agency Arizona Burn Center at Maricopa County Medical Center Behavioral Health Childhelp USA Child Protective Services Foundation For Burns & Trauma Judicial Officer for Juveniles Juvenile Probation Maricopa County Attorney's Office Maricopa County Public Defender's Office Phoenix Parks, Recreation & Library Raising Arizona Kids Magazine Publisher School Principal School Psychologist United Phoenix Firefighters Local 493 Valley wide Fire Departments

GRANTS

The Phoenix Fire Department's Youth Firesetter Intervention Program has obtained grants in excess of \$190,000. Collaborating with other agencies in applying for grants has proven to be very beneficial. Past partners have included Phoenix Police Department Block Watch, School Districts and Insurance Companies.



PHOENIX FIRE DEPARTMENT PRESCHOOL EDUCATOR WORKSHOP

The National Fire Information Council collected this information about fires and preschoolers.

- Of every 100 people in the United States, 8 are under five years old.
- Of every 100 people who die in fires in the U.S., 13 are under five years old.
- Of every 100 people who die in child-set fires in the U.S., 67 are under five years old.
- Of every 100 preschoolers who die in fires in the U.S., 37 die in fires set by children.

The Phoenix Fire Department educates people who work with preschoolers. Fire safety, along with water safety, pedestrian safety, passenger safety and more are taught at an annual workshop geared especially for preschool educators.

These educators receive educational materials to take back to their work place for assistance in teaching fire and life safety to preschoolers.

Average attendance is approximately 125 teachers. Typically, 50% of the people are first time attendees. There are a few teachers that have attended all of the annual workshops. The reasons given for continued attendance are "New ideas, motivation, networking with various programs and the materials received".

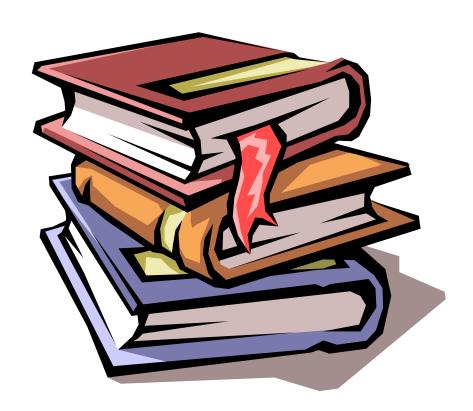
Evaluation feedback includes:

- Suggestions for topics to be included for future workshops
- Information on the impact previous safety information has made (both at home and at work)

Continuing education credits are offered and the workshop is free.



Standard Operating Procedures



PHOENIX REGIONAL STANDARD OPERATING PROCEDURES

M.P. 206.10 2 / 01-R Page 1 of 4

DESCRIPTION OF PROGRAM

The Phoenix Fire Department's Youth Firesetter Intervention Program has taken a positive approach in its efforts to stop youth firesetting. A goal to stop firesetting in our community by youths has been established. Assistance and support to the community is being offered. This is accomplished through investigation, identification, assessment, evaluation, education, and appropriate referral to mental health services described in the following M. P.

II. ENTRY INTO PROGRAM

Field Captain

If a youth firesetter is identified at the fire scene, the Field Captain can forward an electronic referral via the fire intranet or complete a Youth Assistance Referral form 91-57D which should be carried on each apparatus at all times. This form is then forwarded to the Youth Firesetter Intervention Program in Urban Services. A follow-up letter will be returned to the referring person via email.

If evidence at the fire scene (witnesses, type of fire, etc.) indicates a youth started the fire, the Captain must report this Youth Firesetter involvement on the Incident Encounter Form.

Station walk-ins

If a family comes to a fire station with their children who have been involved with firesetting, contact the Youth Firesetter Intervention Program; office hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday, phone 602-262-7757. If the situation appears to be a crisis, contact the Alarm Room for an appropriate referral.

NOTE: TOURS OF THE FIRE STATION ARE INAPPROPRIATE AT THIS TIME. This tends to be viewed by children as a reward for negative behavior of setting fires.

When to Call an Investigator

Fire Captains should call an investigator any time there is evidence of arson. If there are witnesses and/or suspects at the scene with information that could identify the youth firesetter, call an investigator.

Also, request an investigator if the fire is of unknown origin or the cause cannot be determined. If the fire was set intentionally and the child is 8 to 18 years old an investigator needs to be notified. A referral to the Juvenile Court Center will be made if the youth is charged with a misdemeanor or felony. The court will mandate the youth to the diversion program for first time offenses. This program consists of two components: fire safety education and consequences of firesetting, along with seven sessions of counseling. Youth charged with felony arson or repeat offenders will be referred to the Maricopa County Attorney's Office for prosecution.

When the investigator determines the fire was accidental due to curiosity, experimentation or negligence and was not intentionally set, the youth is typically not referred to the Juvenile Court Center. The investigator will make a referral to the Youth Firesetter Intervention Program and the family will attend the Youth Fire Safety Class on a voluntary basis.

PHOENIX REGIONAL STANDARD OPERATING PROCEDURES

M.P. 206.10 2 / 01-R Page 2 of 4

Family Referral

When a family is referred to the Youth Firesetter Intervention Program, a phone interview is conducted to determine the severity of the problem. If the child is curious or experimenting with fire, a referral is made to the Youth Fire Safety Class. In addition, if the problem seems to be a crisis situation, a referral is made to a mental health professional. The family is sent an invitation to the Fire Safety Class along with some information on fire safety.

III. INTERVENTION STRATEGIES

Youth Fire Safety Class

The class is held one Saturday or one Thursday night a month at a Phoenix Fire Department facility. A Youth Firesetter Intervention Program team member instructs the class. The morning classes are held from 9:00 a.m. to noon for children ages 3 through 7. The preschool class is for children 3, 4, and 5. The 6 and 7-year-olds attend a separate class. Both morning classes teach fire safety behaviors.

The afternoon class is held from 1:00 to 4:00 p.m. for youth ages 8 through 12. This class addresses the consequences of firesetting as well as responsibility issues incurred with firesetting. All classes are available at no cost to the family and are voluntary. Parental attendance is strongly recommended. The Thursday evening class is held from 6 to 9 p.m. for youths 8 through 17 years of age. The class addresses the consequences of firesetting as well as the responsibilities incurred with firesetting. In this class the students discuss Arizona Arson and Fireworks Laws, and the definitions for felony and misdemeanor.

Counseling

If the family is experiencing a severe problem with firesetting, the caseworker will refer them to a mental health professional. The counseling component consists of at least seven sessions. The provider will work with the client to investigate existing insurance. If no mental health insurance is available through the client, budgeted funds from the Phoenix Fire Department will be used. These visits are voluntary.

Diversion Program

When an investigator makes a referral to the Juvenile Court Center and the youth is charged with a misdemeanor, he/she may be eligible for the diversion program for first time offenders. This program consists of a three-hour class on the third Thursday of each month. A Youth Firesetter Intervention Program team member teaches the class. The primary focus of the class is on consequences of firesetting; i.e., life and property, misdemeanors, felonies and the effects on the fire service.

The youth is also referred to a mental health professional for at least seven sessions of counseling mandated by the Juvenile Court Center. Both components must be completed for credit. Youths charged with felony arson crimes and/or repeat offenders are not eligible for the diversion program and will be referred to the Maricopa County Attorney's Office for prosecution.

PHOENIX REGIONAL STANDARD OPERATING PROCEDURES

M.P. 206.10 2 / 01-R Page 3 of 4

IV. COMMUNITY SUPPORT

Community Advisory Panel

This group meets on a quarterly basis to discuss the problems of youth firesetting throughout the community. Their main objective is to reduce firesetting and make other agencies aware of the program. This group involves Child Protective Services, police, Juvenile Court Center, schools, mental health providers, burn center representatives, insurance companies, etc.

Urban Survival

The Urban Survival curriculum is utilized in many schools throughout Phoenix. Often, the Community
Education Specialists (Fire Pals), along with school staff, have contact with firesetters. The curriculum
includes an explanation of firesetters and information for further assistance regarding entry into the Youth
Firesetter Intervention Program.

PHOENIX REGIONAL STANDARD OPERATING PROCEDURES

M.P. 206.10 2 / 01-R Page 4 of 4

PROGRAM PARTICIPANT'S RESPONSIBILITIES

FIRE MARSHAL

Oversees all programs in the Division of Community Affairs.

PROGRAM MANAGER

Manages all elements of the Youth Firesetter Intervention Program. Is greatly involved with the community. Seeks grants to fund the mental health component.

DEPUTY CHIEF - INVESTIGATIONS

Oversees referrals from Fire Investigators to the Youth Firesetter Intervention Program. Works with the Program Manager to provide ongoing training.

DEPUTY CHIEF - COMMUNITY OUTREACH

Supervises all elements of the Youth Firesetter Intervention Program. Interacts with and supports the Community Advisory Panel.

FIRE INVESTIGATOR

Responds to youth set fires when requested by a Fire Captain. Has the power to arrest if the fire was set knowingly, with intent, and the youth is between the ages of 8-18; a referral will be made to the Juvenile Court Center.

YOUTH FIRESETTER INSTRUCTOR

Trained personnel are responsible for teaching the scheduled Youth Firesetter Intervention classes outlined in Section III, which include the Youth Fire Safety Class and Juvenile Court Center Diversion Program. The Instructor attends training sessions, which include quarterly meetings, and seminars. They are also involved in updating and improving ongoing Youth Firesetter Intervention Program curriculum, new teaching techniques, and materials.

CASEWORKER

The caseworker receives and processes all referrals regarding juvenile firesetters. An intake form is completed over the phone with the family to determine the severity of the problem. Referrals are then made to an educational class and/or to a mental health professional for counseling. The caseworker also works with the instructors to update and improve the Youth Firesetter Intervention Program curriculum, new teaching techniques and materials.

PUBLIC EDUCATION SPECIALIST

This certified specialist attends quarterly meetings, seminars, and ongoing training. The specialist is also a trained instructor for the Saturday voluntary classes and the Thursday evening class. The position updates and improves Youth Firesetter Intervention Program curriculum, new teaching techniques and researches new appropriate materials.